

COMPLAINT AND APPEAL FORM

A complaint/appeal is a formal notification of disagreement with a validation decision or a request for review of the conformity assessment decision made by **GREEN BRANDS Organisation GmbH**.

It is a formal expression of dissatisfaction by a person or an organization or company regarding the conduct of an employee of **GREEN BRANDS Organisation**, the methodology of **GREEN BRANDS Organisation**, or a service which is contractually the responsibility of **GREEN BRANDS Organisation** and was performed by a company commissioned by it, and which requires a response.

Type	<input type="checkbox"/> Objection <input type="checkbox"/> Complaint <input type="checkbox"/> Concern
Section	<input type="checkbox"/> Organisation <input type="checkbox"/> Handling <input type="checkbox"/> Validation
Date	
Name of organisation/company	
Name of contact person	
Phone	
Email	
Description <i>Please describe your objection/complaint/concern in as much detail as possible (who, what, where, when) and provide all necessary documentation if applicable.</i>	
Evidence <i>Please explain, using evidence relating to the objection/complaint/concern, if applicable/available.</i>	



GREEN BRANDS Organisation GmbH
 Geschäftsführer / Managing Directors:
 Norbert R. Lux, Manlio Celotti
 Sitz der Gesellschaft: Veitsbronn
 Handelsregister / Trade Register:
 AG Fürth HRB 15512

Germany: Wacholderbergstr. 29
 90587 Veitsbronn (bei Nürnberg)
 Tel.: +49 (0)911-97 99 5 99
 E-Mail: office@GREEN-BRANDS.org
 Langenhorner Chaussee 44a
 22335 Hamburg

Austria:
 Knollgasse 1a
 1170 Wien
 Tel.: +43 (0)676 96 25 333

www.GREEN-BRANDS.org

Austria • Czech Republic • Germany • Hungary • Italy • Slovakia • Switzerland